

Refreshing VBS News:

- After Hours Response
- Success
- Employee Spot Light

Claims we handle:

- Fire
- Water
- Wind
- Storm
- Vandalism
- Vehicle
- Mold

The secret of success in life is to be ready for opportunity when it comes.

~Unknown

Nashville Under Water

As Nashville begins their recovery efforts from the more than 13 inches of rain they received, the estimate of damages is expected to pass well beyond the billion-dollar mark. Even though assessments are still taking place, Nashville Mayor, Karl Dean stated that the city "has identified [more than] \$1.5 billion in property damage throughout Davidson County."

There are no estimates currently for damage insured by the NFIP. Dean additionally stated that approximately 83 percent of the county showed 1,952 residential properties are damaged caused by the Cumberland River rising 11 feet over the flood stage level. According to the Insurance Information Institute, Tennessee has 25,501 NFIP policies in force totaling \$4.9 billion in liability limits.

A fleet of at least 40 privately-contracted trucks were dispatched on May 9th with 20 Public Works vehicles to start the disaster debris clean up.

Hey, did you know?

VBS is available 24 hours a day, 7 days a week. We have an on-call manager ready to take home owner's calls any hour of the day. We do not have an answering service that slowly sends us messages; we instead have a live person that handles calls directly! This allows for prompt response when a customer is in need. We are able to handle emergency services and board ups any hour of the day or night.

Employee Spotlight

Frank Rocha has been with us here at VBS for 3 years. He started as a vital part of our estimating team here and is now the acting Estimating Manager. Frank pours his heart into his work and does his best to ensure every customer leaves with a smile on their face and reassurance that their home will be restored and their security rebuilt. Frank is a valuable asset and we thank him for his dedication.

We are here to help

<u>Bruce Berres</u>	CEO
<u>Gene Weinstein</u>	General Manager
<u>Frank Rocha</u>	Estimating Manager
<u>Jim Cox</u>	Production Manager
<u>Vicki Duran</u>	Accounting Manager
<u>Rachel Sester</u>	Director of Marketing

Note from Bruce:

I would just like to take a quick moment and thank everyone for their support and dedication to VBS over the past 20 years. Without you all, our success would not be possible! So again, I say, Thank you.

~Bruce Berres